

# JOOBY Gateway LoRaWAN 300 EU

Manual



## INTRODUCTION

This data sheet contains information on the purpose, structure, operation and key technical characteristics of the Jooby Gateway LoRaWAN (hereinafter—Gateway or Device).

This manual will guide you through the installation, operation, and maintenance of the Gateway.

The model description can be found in Table 1.

### Model Description

Table 1

| JOOBY Gateway LoRaWAN 300 EU                         |  |
|--|--|
| Data transmission technology                         | LoRaWAN, LTE   |
| LoRaWAN radio frequency band, MHz / LoRaWAN standard | 863–873 / EU 868   |
| LoRaWAN transmitter's radiated power, max mW         | 25   |
| LTE transmitter's radiated power                     | Class 4 (33 dBm ±2 dB) for EGSM900<br>Class 1 (30 dBm ±2 dB) for DCS1800<br>Class E2 (27 dBm ±3 dB) for EGSM900 8-PSK Class E2 (26 dBm ±3 dB) for DCS1800 8-PSK Class 3 (23 dBm ±2 dB) for LTE-FDD bands |
| LTE/GNSS frequency band, Upload/Download, MHz        | TE-FDD upload = 1920-1980/1710-1785/2500-2570/ 880-915/832-862;<br>LTE-FDD download = 2110-2170/1805-1880/2620-2690/925-960/791-821<br>GSM = 900/1800  |
| Built-in LTE/GNSS antenna gain, dBi                  | -3.1   |
| External LoRaWAN antenna gain, dBi                   | 8  |
| LoRaWAN channels quantity                            | 8  |
| Connection type                                      | Ethernet 10/100  |
| Special features                                     | RS-485 (optionally)  |
| Operating temperature                                | from -40 °C to +60 °C  |
| Case sealing class                                   | IP67   |

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## PURPOSE AND TECHNICAL CHARACTERISTICS

The Gateway can perform the following functions, depending on its model:

- The Gateway is an autonomous device, powered via Ethernet (PoE 802.3 af/at, class 4; Mode B (midspan), 4/5(+), 7/8(-)). The Gateway can also be powered by an internal battery in absence of external power (optionally). The battery, in turn, can be charged with a built-in charger (optionally).
- The Gateway communicates with radio modules using the LoRaWAN interface over 8 (optionally 16) communication channels with SF5-SF12 modulation at 868 Mhz frequency.
- Connection with the LoRaWAN Network server can be established via Ethernet, LTE-FDD, EDGE, or GPRS networks (optionally WiFi), depending on the model.
- The Gateway has a USB port to install software from a flash drive if its existing software is malfunctioning.
- The Gateway is designed in a rectangular plastic case. The control module is located inside. Its LED-pcb board indicates the status of the Device's power supply and the operation of its interfaces (see Table 2.1).
- The precision of the time is ensured by the built-in GNSS module, configured NTP servers in the network, and also due to the compensation of the RTC (real time clock) error according to the ambient temperature measurements. In absence of external power, the Gateway's clock is powered by a lithium battery.
- Automatic software updates from the update server if a new version or settings are available.
- The Gateway has a web UI for remote setup and device management.

### Gateway indicators guide

Table 2.1

| LED name      | Color        | Description and purpose   |
|---------------|--------------|---|
| POWER/DC_IN   | green        | Connected to 15V power source   |
| SYSTEM/STATUS | green<br>red | CPU mode<br>—active mode<br>—power-saving mode  |
| LoRaWAN/1     | blue         | 1. Off—LoRa1 module offline<br>2. On—LoRa1 module online<br>3. Flashing—LoRa1 module is active  |
| LoRaWAN/NET   | green        | LoRa server connection established  |
| LAN/LINK      | green        | Connected to Ethernet   |
| LAN/ACT       | yellow       | Ethernet activity   |
| LTE_STATUS    | green        | On if the module operates as intended   |
| LTE_NET       | yellow       | GSM modem activity:<br>1. Off—GSM modem offline<br>2. On for 200 ms, off for 1,800 ms—looking for network<br>3. On for 1,800 ms, off for 200 ms—idle<br>4. Flashing (eight flashes per second)—receiving and sending data |
| 1PPS          | green        | 1. Off—inactive<br>2. Flashing once per second—active   |
| RS 485        | green<br>red | —Receiving data via RS485<br>—sending data via RS485<br>—off—RS485 is offline   |
| LoRaWAN/2*    | blue         | 1. Off—LoRa2 module offline<br>2. On—LoRa2 module online<br>3. Flashing—LoRa2 module is active  |
| POWER/PoE*    | green        | Powered via Ethernet  |
| GPS*          | green        | 1. Off—inactive<br>2. On—active   |
| WLAN*         | green        | 1. Flashing once per second—connection terminated<br>2. On—connected successfully<br>3. Flashing rapidly—receiving and sending data   |
| POWER/BAT*    | green<br>red | Battery charge:<br>—battery charged<br>—battery charging  |
| SYSTEM/ALARM* | red          | Unauthorized case opening   |

\*optional

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See Table 2.2 for the Gateway's technical characteristics

Table 2.2

| Attribute  | UOM         | Value          |
|--|-------------|----------------|
| PoE voltage range  | V           | 42...57        |
| Active power consumption, less or equal                    | W           | 10             |
| Total power consumption, less or equal                     | V•A         | 10             |
| Absolute clock error per day, less or equal                | s           | 2              |
| Standard clock deviation per day at 25 °C                  | s           | ± 0.5          |
| Lithium battery service life (normal operation / no power) | year / hour | 10 / 20 000    |
| Dimensions   | mm          | 263 x 148 x 66 |
| Weight, less or equal                                      | kg          | 0.75           |

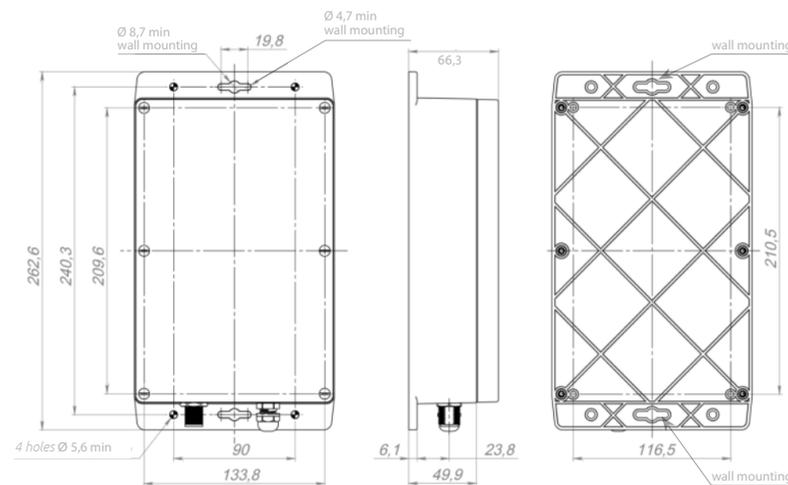
- Users can read the following main parameters from the Dashboard: Gateway external panel indicators; CPU temperature and Gateway internal temperature; tamper and charging statuses; LoRaWAN network analytics; status of other network interfaces.
- Gateway access can be configured via a web UI or SSL for either a single network interface or all of them.
- Users can check the system error log.
- Gateway settings can be saved and restored.
- Vandalism prevention—custom factory settings prevent theft and further operation of the device.
- Gateway settings can be reset to custom or general factory settings, depending on the device. In addition, users can apply custom settings (user passwords, network parameters, etc.).

The Gateway is intended for continuous 24/7 operation both indoors and outdoors.

If operating conditions are met, the device is resistant to environmental temperatures ranging from -40 °C to +60 °C and relative humidity of 90% at 25 °C. Mean time to failure with a failure probability of 0.8—at least 24 000 hours.

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Figure 1—Gateway appearance, overall dimensions, and installation dimensions



## PARTS LIST

| Name                                | Quantity |
|-------------------------------------|----------|
| Gateway                             | 1 pcs    |
| Manual                              | 1 copy   |
| Mounting bracket                    | 4 pcs    |
| LoRaWAN antenna                     | 1 pcs    |
| N (male) - N (female) adapter cable | 1 pcs    |
| Li-ion battery with plastic holder  | 1 set    |
| Packaging                           | 1 pcs    |

Note. Can be shipped in multi-piece transport packaging

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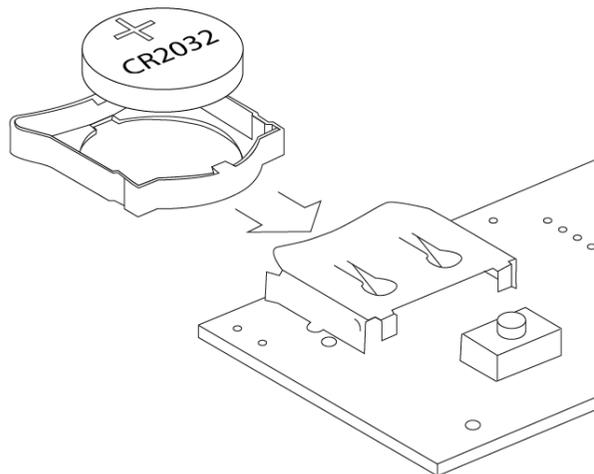
## OPERATION AND STORAGE

Before installing the Gateway on site, perform an external examination and ensure that all the required parts are available and there is no mechanical damage.

The Gateway can be mounted on flat surfaces / wall or pole mounted, utilizing the special fixtures provided with the device.

Steps to install, connect, and start the Gateway:

1. To mount the Gateway on a flat surface, use the corresponding standard fixture as shown in Fig.1. To pole mount the Gateway, screw the mounting brackets, supplied with the device, into the holes, as illustrated in Fig.1 on the back of the Gateway case. The appearance, overall dimensions, and installation dimensions of the Gateway are shown in Fig.1.
2. Detach the screws securing the device cover. Insert the external Ethernet cable into the Gateway through the sealed inlet and thread it through to a length of 200 mm. Place and fix LAN-connector at the end of the cable.
3. Connect the Ethernet cable to the corresponding LAN port on the built-in control module and check the indicators to ensure that all functional nodes are powered and operational. The indicators are explained in Table 1. Insert a SIM card into the slot. It should support GSM, LTE, EDGE, GPRS modes.
4. Attach the cable from the Parts list to connect the LoRaWAN antenna.



Warning! If the dashboard lithium battery is low, replace it with a new lithium battery of the same type (CR2032).

The Gateway can be shipped in packaging via any transportation mode, providing its protection from direct exposure to precipitation. The Gateway can be transported at temperatures ranging from -40 °C to +85° C. The level of dust, acid, and alkali vapors, aggressive gasses and other harmful contaminants that cause corrosion in storage facilities should not exceed the level of corrosive agents for C1 atmosphere.

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## DAMAGE LOG

| Damage registration date | Conclusion | Signature, stamp |
|--------------------------|------------|------------------|
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|                          |            |                  |

|   |  |
|---|--|
|  <p><b>LITHIUM</b></p> <p>This device contains a lithium battery</p> | <p>Fire, explosion and severe burn hazard. Do not recharge, crush, disassemble, heat above 212 °F (100 °C), incinerate, short circuit or expose contents to water. Always keep lithium batteries out of reach of children.</p>   |
|    | <p>The crossed-out wheeled bin symbol indicates that all electrical and electronic products and batteries must be collected separately at the end of their working life. Do not dispose of these products with unsorted municipal waste: take them for recycling. For information on the nearest recycling point, please contact your local waste authority.</p> |

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## MANUFACTURER'S WARRANTIES

The manufacturer guarantees that the device meets the requirements specified in the technical documentation, provided that the user ensures proper installation and operating conditions. The manufacturer guarantees that the radio equipment can operate in Ukraine as intended without violating the established conditions for the use of Ukraine's radio frequency resource.

Warranty period—24 months from delivery date, but no more than 30 months from manufacture date. During this period, the manufacturer offers warranty repair services for the device. Follow the link to learn more about the conditions and exceptions for warranty service: [www.jooby.eu/warranty-en/](http://www.jooby.eu/warranty-en/)

**Service center:** Telecommunication Technologies LLC. 4D Nebesnoi Sotni Ave., Odesa, 65121, Ukraine. Tel.: +38 (048) 759-09-00. Email: [warranty@infomir.com](mailto:warranty@infomir.com).

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LoRaWAN is a trademark owned by LoRa Alliance.

### Conformity Assessment

#### UK

Hereby, Telecommunication Technologies LLC declares that the Jooby Gateway LoRaWAN is in compliance with the Radio Equipment Regulations 2017. The full text of the EU declaration of conformity is available at the following internet address: <https://jooby.eu/declarations-en/>

#### EU

Hereby, Telecommunication Technologies LLC declares that the Jooby Gateway LoRaWAN is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <https://jooby.eu/declarations-en/>.

**Warning!** The Gateway utilizes a lithium battery that is not accessible to users. Only a qualified technician is permitted to open the device and replace this component.

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## ACCEPTANCE CERTIFICATE

Gateway:  
complies with all design documentation and is recognized as suitable for operation.

The manufacturer reserves the right to modify the design or specifications of the device at their discretion, provided that such changes do not impair its functional characteristics. Hence, the manufacturer reserves the right to alter the appearance and the components outlined in this manual without prior notification to consumers.

**Model Serial number**

Date of sale

\_\_\_\_\_ (\_\_\_\_\_)



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